



Centralized Global System Management

SYMMETRY CONTROL ROOM



Managing physical security with its increasing and diverse threats is challenging. Compounded by expanding operations, multiple systems, vast quantities of data and more users, the complexity is costly and hard to manage. During normal operations, managing an organization's security is difficult; during critical events, it is overwhelming when every second counts. **Symmetry™ Control Room** from AMAG Technology™ delivers a powerful solution to help the security team safeguard people, property and assets while maintaining operational continuity.

Symmetry Control Room is a centralized global system management software that provides a single point of management to easily monitor and control all security applications and devices through one user interface. This improves operator efficiency in handling alarms and events, providing faster response times and increased security. It reduces the time operators spend on each task, enhances compliance, and lowers operational costs.

By saving time and money with Symmetry Control Room, users can improve security management, safety, and business operations in a facility. This helps customers to dedicate more resources to their main business priorities.

Our Approach

AMAG Technology partners with all stakeholders (security, facilities, operations, safety) to identify quick wins and long-term improvements. Our team of experts will guide you every step of the way and identify strengths, weaknesses, workflows, and gaps to improve

your security program. We will understand your unique needs, configure an automated solution, and deliver on the scope of work you have developed with us. We support you from start to finish and beyond.

In detailed in-person workshops, AMAG Technology experts analyze selected processes to identify solutions that maximize your use of manpower to improve time management and reduce overall costs. The outcome of these workshops leverages existing investments with newly established automation, reporting, and increased functionality. Our customers have experienced a reduced total cost of ownership and a return on investment from 2.5% - 20% depending on the situation.

Our Solutions Delivery team helps our customers manage each installation with precision, providing them with a white-glove experience that matches our expertise in understanding your application needs. The delivery of a comprehensive security solution is the most important element to ensuring that the system you deploy operates as expected. AMAG Technology's Solutions Delivery team provides the peace of mind when investing in a complex security solution, ensuring accurate delivery to your agreed project scope.

After providing an accurate system design and timely delivery, our highly knowledgeable team is there to assist with Symmetry Control Room training and system extensions tailored for your specific design. Our approach uses industry best practices to ensure a seamless handoff between teams, ensuring your implementation and understanding of your needs are



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clear. As our understanding of your operations grows, so does your ROI. We continuously collaborate with you to improve organizational productivity and adaptability.

However, it does not end there. With an updated Support Agreement, our team is on standby to guarantee your operational continuity.

For our multi-national customers, AMAG Technology has a network of trained integrators available to provide an end-to-end coordinated approach, which is centrally managed by our team to ensure global support.

Powerful Solution

Integrating security and identity systems is complex, as every organization operates with its own unique procedures and workflows. Symmetry Control Room helps organizations standardize on processes and follow best practices. AMAG Technology's team collaborates with an organization's cross-functional teams to build an intuitive, user-friendly, and seamless solution that aligns with the organization's processes, procedures, and business operations.

AMAG Technology's team will customize a training program for your organization to ensure you have the tools to educate and train your team. After installation, your security team will be fully equipped to operate and manage

Symmetry Control Room, eliminating inconsistencies and creating operational efficiencies that will provide a return on investment. We are your partner through every step of the process!

Scalable

Symmetry Control Room can be installed as a basic setup and can grow with a business's needs. Additional modules can be added and expanded upon at any time.

Workflow

Symmetry Control Room can configure complex workflows to meet your organization's needs. These workflows contain instructions and can centrally manage contact persons so that you know who was contacted and who was not. Symmetry Control Room also differs from other solutions in that users can click on action buttons and pull up live data in the workflows, saving time. Save critical seconds on repetitive daily actions

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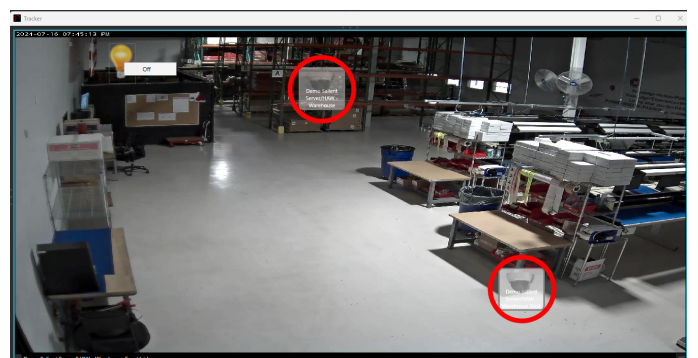
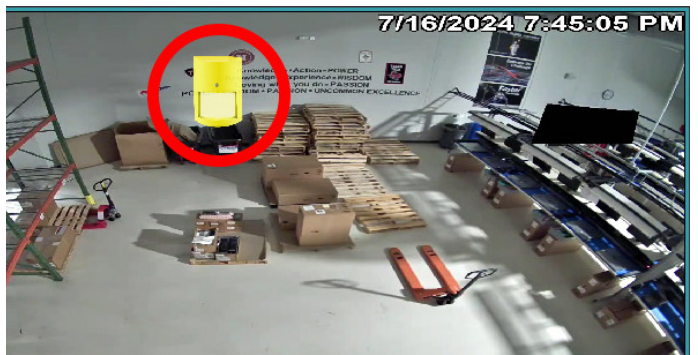
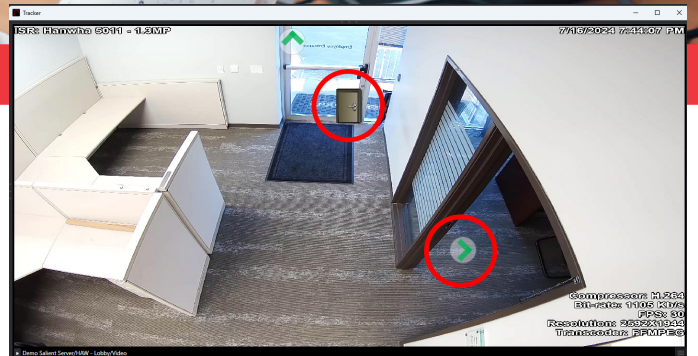
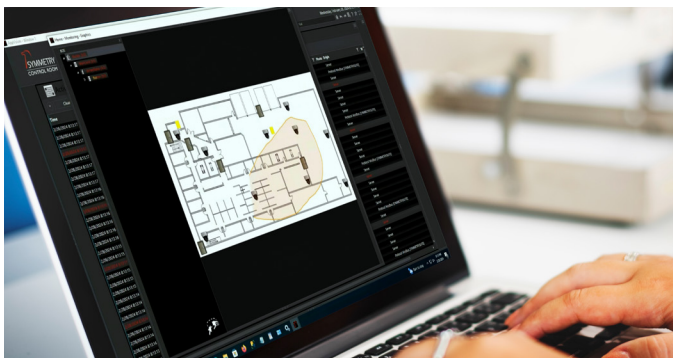
Lasso

If more cameras are needed to analyze or visualize a situation, you can easily pull up additional cameras using lasso. You draw the lasso around the cameras and choose which monitors to display them.

Overlay

Decisions and actions must be made in split seconds. In Symmetry Control Room, the operator can follow what is occurring via video and simultaneously see all other subsystems, eliminating the need to view multiple systems to see an event. Operators can also see via video the access control, intrusion, license plate recognition or any other systems within their security program simultaneously. This eliminates the need to view each system separately to see an event.

Swap to other cameras to follow events or people without knowing the number or names of all the cameras.



Exceptional Alarm Handling

Symmetry Control Room manages events and alarms in several ways:

- Program with a delay before presenting the alarm to the operators (For example, when the network fails.)
- When alarms reset before a specified condition, they are managed automatically. For example, door alarms automatically reset based on specified conditions, such as within five minutes during office hours.
- Automatically escalate alarm status if not managed within a specified time.
- Automate the handling of false and nuisance alarms to streamline workflows

Video Wall

A powerful, dynamic shared video wall streams dashboards, webpages, PDF files and synoptics.

The synoptic can be any part of a GUI or automated report shared on the SOC video wall. Users can drag and drop synoptic information or data on the screen of another colleague located in a different location on the network. This colleague can make changes directly in the shared synoptic on the video wall.

Flexible GUI

Symmetry Control Room allows the user to design a Graphical User Interface (GUI) that can be tailored depending on the type of user (facility, security, operator, supervisor, financial, etc). This change can also be automated depending on the calendar (day/night mode) or event (calamity, security threat, etc). The designs can range from security, building, HVAC, subsystem-related, financial overviews, parking management, or offshore wind turbine-related designs. Users can design the GUI so the operator sees only what is needed to perform their job function. Create shortcuts for routine daily tasks so the user can decide, act and react quickly.

Manual Events

Symmetry Control Room allows users to create manual, related events tagged as reminders on a map or floorplan and/or in an alarm list to ensure proper follow-up across all user shifts. For example, if a guard sees a broken window, he can generate a ticket in Control Room to notify all users. Or, add fire extinguisher expiration dates and an alarm will generate prompting the security team to have the extinguishers inspected.

Ticketing Systems

Symmetry Control Room integrates with top ticketing systems like ServiceNow and Jira to allow a smooth transition of data during ticket creation and centralized cross-departmental event follow-up.

SDK Available

Symmetry Control Room has its own SDK that integrates with third-party software solutions, platforms, or tools already in place. The integration allows customers to view all systems through the single pane of glass Symmetry Control Room provides.

SNMP

SNMP server feature allows IT monitoring tools to work seamlessly with Symmetry Control Room by pushing security or building-related data to that level.

SQL Set-Up

Symmetry Control Room can work in any set-up of SQL available in the market.

Version Management

Businesses grow organically and uniform upgrades often need to be in sync. Symmetry Control Room can run multiple versions of the same driver of specific subsystems to accommodate a smoother deployment process with fewer simultaneous changes.

Client Upgrade

When a system upgrade is performed on the server(s), the client will receive a message and the choice of whether they want to upgrade via a push from the server or wait for another time. Every new login will trigger this message until the client has the same version as the server. This allows the user to upgrade the clients in a structured manner because all releases guarantee backward compatibility.

To learn more about Symmetry Control Room, contact your AMAG Technology sales representative at amag.com/ contact or visit www.amag.com/command-control/

