



EP20 - WEEE B2B Takeback Policy

Introduction

As part of our commitment to environmental responsibility and compliance with the UK Waste Electrical and Electronic Equipment (WEEE) Regulations we offer a 'Takeback' Scheme for Business-to-Business (B2B) customers. This policy outlines the procedures and responsibilities associated with the return and processing of electrical and electronic equipment (EEE) at the end of its life.

Scope

This policy applies to all B2B customers who purchase electrical and electronic equipment from our company within the United Kingdom. It is designed to ensure compliance with the Waste Electrical and Electronic Equipment Regulations 2013 (as amended), and to support the responsible recycling and disposal of WEEE.

Takeback Scheme Details

1. In-Warranty Replacements

- Where goods are replaced under warranty on a like-for-like basis, upon request we will arrange to cover 100% of the costs associated with the return, recycling, and disposal of the replaced item.

2. Out-of-Warranty Equipment

- For goods that are out of warranty, we will accept the return of WEEE for responsible processing. However, shipping costs to our facility must be covered by the customer.

Waste Handling and Disposal

All WEEE returned to us is processed through licensed waste disposal and recycling companies. These licensed partners ensure that all materials are treated, recycled, or disposed of in an environmentally sound manner in accordance with UK regulations.

We maintain documentation of WEEE processed, in line with regulatory requirements, and ensure traceability and transparency throughout the disposal chain.

Contact and Support

For queries regarding WEEE returns, warranty status, or shipping instructions, please contact our International Customer Services Team by Email: globalorders@amag.com